General Program Refund Policy

If you need to withdraw from a program, your refund amount is based on the date you contact our office in relation to the program's start date.

Refund Amounts

Timeline Of Request	
More then 2 weeks	100% Refund
13 days before	50% Refund
Less then 1 week before	No Refund

How to Request a Refund

Contact Betsy Migliore by email at bmigliore@brewermaine.gov or by phone at 207-989-5199. We'll use the date you contact Betsy to determine your refund amount. We issue all refunds by check, and they may take up to two weeks to process.

Program-Specific Exceptions

Some programs have their own refund terms. Bus trips and ticket purchases may have a separate refund deadline, and some classes may include a nonrefundable materials fee. Check your program listing for details.

More Questions? Give us a call at 207-989-5199

*Credit card convenience fees are nonrefundable.